

Electronic Acknowledgement Receipt

EFS ID:	2226345
Application Number:	09826121
International Application Number:	
Confirmation Number:	2317
Title of Invention:	Method, system, and program for customer service and support management
First Named Inventor/Applicant Name:	Andy Ming Lee
Customer Number:	7470
Filer:	Warren S. Heit/Gail Ohlsson
Filer Authorized By:	Warren S. Heit
Attorney Docket Number:	1602034-0002
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Application Type:	Utility under 35 USC 111(a)

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Submitted with Payment	yes
Payment was successfully received in RAM	\$910
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)		
1		RESPONSE_RCE_EOT.pdf	971648 7001d1ef837282b95caa098cd42665b4 82149c5a	yes	24		
Multipart Description/PDF files in .zip description							
Document Description		Start	End				
Request for Continued Examination (RCE)		1	1				
Extension of Time		2	2				
Amendment After Final		3	3				
Claims		4	18				
Applicant Arguments/Remarks Made in an Amendment		19	24				
Warnings:							
Information:							
2	Fee Worksheet (PTO-06)	fee-info.pdf	8339 89aff26e9642926a7bfa61b5a393f188e 3a974	no	2		
Warnings:							
Information:							
Total Files Size (in bytes):				979987			
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